

Biofeedback/Neurofeedback Rescheduling/Cancellation policy

- Cancellation: Please contact us as soon as your schedule changes, preferably 3 days before the planned session day.
- Rescheduling: Due to reasons on the user's convenience (including illness), you are entitled to reschedule your session once.
- If a session(s) is/are cancelled due to weather/natural disaster or due to the clinic sides' reasons, your session will be rescheduled without extra payment.
- When you make reservations for a fixed frequency/day of week, e.g., first and third Friday of the month, please confirm with our staff, as there are some days in the year when we are closed, during yearend/new year, summertime holiday, or our staff being absent due to attendance in academic conferences, etc.

This cancellation policy shall be applied upon the time of your reservation of Biofeedback or Neurofeedback session.

Thank you very much for your understanding and cooperation.
We are looking forward to each session with you/your child.

THANK YOU!

Akasaka Family Clinic
Director Mitsuko Itoh, MD, MPH